

Helping New Zealanders own tomorrow in the first half of 2018

Providing dignity to Kiwis in their time of need

\$103 million in claims paid to AMP customers



\$45 million in life insurance and **\$14 million** in trauma claims paid to support more than **800 families**



AMP customers were paid **\$31 million** in general insurance claims



553 New Zealanders who were unable to work because of an illness or injury received **\$13 million** in income protection claims



57 Kiwis were helped back to work following a major illness or injury

Helping more Kiwis to achieve an aspirational retirement

We manage **\$17.5 billion** of our customers' assets

1,150

AMP KiwiSaver Scheme default members were switched into a fund better suited to their retirement aspirations



the average account balance of members in the AMP KiwiSaver Scheme grew to **\$22,841**

compared to the industry average of **\$17,428**



1,147

customers used their AMP KiwiSaver Scheme to purchase their first home

that's **\$30.5 million** in first home withdrawals/payments



Creating more great experiences for our customers

We have a relationship with **556,000** customers, or **1 in 3** New Zealand households



28,500 customers gave us NPS feedback to help us improve our products & services

