

**Application Form** 

AMP KiwiSaver Scheme

**RESET FORM** 

You can join online at amp.co.nz/joinkiwisaver

Alternatively, please email this completed form and supporting documents to

kiwisaver@amp.co.nz

or post to:

AMP KiwiSaver Scheme Freepost 170, PO Box 55 Shortland Street, Auckland 1140

		I	Product Dis	sclosure	Statem ؛	ent da	ate
		(You	can find this of the P		tion on th Disclosure		
*These sections must be completed							
(a) *Your personal details							
	Dr Other	ate of birth					
First names	Surname						
(Please note: We cannot process your application until we receive your IRD number.)	Prescribed Investor Rate (PIR)  10.5%  17.5%  28%  To help determine your PIR, go to amp.co.nz/pi selected or you supply an incorrect IRD number apply.Inland Revenue may also instruct AMP to	r, the default rate of 28%	is not will				
Residential address			Postcode				
Postal address (if different to residential address	·)		Postcode				
			Postcode				
Please provide at least one contact number: Home phone	Work phone	Mobile ph	none				
Email							

For employees your contribution rate will generally be set at 3% unless you choose a different rate in section (d). For other applicants or if you would like to make a voluntary contribution see page 6 for more information.

#### (b) \*Select your investment options

Investment option	% of contribution
Lifesteps Investment Programme	%
AMP Conservative Fund	%
AMP Moderate Fund	%
AMP Moderate Balanced Fund	%
AMP Balanced Fund	%
AMP Growth Fund	%
AMP Aggressive Fund	%
AMP Balanced Fund No.21	%
AMP Cash Fund	%
AMP NZ Fixed Interest Fund <sup>2</sup>	%
AMP Global Fixed Interest Fund	%
AMP Australasian Shares Fund	%
AMP International Shares Fund	%
AMP International Shares Fund No.2 <sup>3</sup>	%
Global Select Conservative Fund	%
Global Select Balanced Growth Fund	%
Global Select Growth Fund	%
Milford Conservative Fund	%
Milford Balanced Fund	%
Milford Active Growth Fund	%
Milford Aggressive Fund	%
Mercer Balanced Fund	%
SuperLife Moderate Fund <sup>4</sup>	%
SuperLife Balanced Fund⁵	%
SuperLife Growth Fund <sup>6</sup>	%
Total	100%

You can choose **up to seven** investment options
which must add up to 100%
of contributions. If you do
not want to choose your
investment option(s),
leave the spaces blank
and you'll be automatically
invested in a fund as
described under 'Joining
the Scheme', mentioned
on the Product Disclosure
Statements.

Please note: The AMP Lifesteps investment programme is age-based. Please check you have provided your correct date of birth in Section (a) as we will invest your funds in accordance with that date of birth.

(c) ^ Your employment status	
Please tick one of the following	
I am (or the applicant is)	
Employed (please see section (d) and complete if a	applicable) Self-employed (please complete the Identity verification form)
Not currently employed (please complete the Ident	A minor (please complete section (g) and legal/Oranga Tamariki guardians must complete the Identity verification for applicants under 18 form)
All applicants must read section (e) and comple	ete section (f).
(d) Your employer details (complete this se	ection if you selected 'Employed' in section (c) above)
Employer (Company) name	
If you're enrolling in an employer plan, please co employer plan or employer chosen KiwiSaver scl	omplete the below. If you're not sure, please ask your employer if they have an theme in place.
Employer plan number	Employee number (if any)
Please choose the rate at which you want to contril	ibute from your salary or wages 3% 4% 6% 8% 10%
	join the plan, or to be covered by our employer chosen KiwiSaver scheme with AMP, based on the iployee meets the employer's criteria for being offered membership of the plan or being covered by the
Signature of employer	Date
	Job title

If you're  $\underline{not}$  enrolling in an employer plan, please complete the Identity verification form.

<sup>&</sup>lt;sup>1</sup> Formerly AMP Ethical Balanced Fund

<sup>&</sup>lt;sup>2</sup> Formerly AMP Capital NZ Fixed Interest Fund

<sup>&</sup>lt;sup>3</sup> Formerly AMP Passive International Shares Fund

<sup>&</sup>lt;sup>4</sup> Formerly known as ASB Moderate Fund

<sup>&</sup>lt;sup>5</sup> Formerly known as ASB Balanced Fund

<sup>&</sup>lt;sup>6</sup> Formerly known as ASB Growth Fund

#### (e) Terms and conditions

By signing this Application Form, you, or if you're under 18, your legal guardian(s) on your behalf, agree to be bound by the AMP KiwiSaver Scheme's terms and conditions. These are set out in the current trust deed (including, if applicable, the participation agreement documenting your employer plan), Online Register Entry, Product Disclosure Statements ("PDSs"), and this Application Form.

- 1. I have received, read and understood the PDSs for the AMP KiwiSaver Scheme as at the date on the front of this form and, if applicable, the member's booklet for my employer plan.
- 2. I understand that none of the Supervisor, AMP, any related company of the Supervisor or AMP or any director of any of them, the Crown or any other person guarantees the performance or obligations of the AMP KiwiSaver Scheme.
- 3. Lacknowledge that:
  - I. choosing an investment option (or options) is my responsibility, and that neither AMP nor the Supervisor is to be regarded as representing or implying that my investment option (or options) is appropriate for my personal circumstances; and
  - II. my choice of an investment option (or options) will be a binding direction from me to AMP.

If yes, please ask your Adviser to complete the Adviser section.

- III. if I fail to make a valid selection, all contributions to the AMP KiwiSaver Scheme for my benefit will be invested as described on the PDSs (or, if applicable, in accordance with the member's booklet for my employer plan).
- 4. I acknowledge that AMP may pay my Adviser, distributor or another intermediary a portion of the annual fund charges set out in the PDSs.
- 5. I confirm that I meet the eligibility criteria for joining the AMP KiwiSaver Scheme (see PDSs) (and, if applicable, for joining my employer plan as set out in the member's booklet for that plan).
- 6. I acknowledge that I have rights of access to, and correction of, the information held by AMP or the Supervisor of the AMP KiwiSaver Scheme subject to the provisions of the Privacy Act 2020 (as amended or superseded). I understand that the information supplied by me with this application and any other information provided in connection with my membership or my account, either by me, my employer, the Inland Revenue or any other party, will be used by AMP and the Administration Manager and/or any parties related to them to verify my identity, process this application and to administer my membership, and to operate, the AMP KiwiSaver Scheme and may be disclosed for these purposes to other parties where relevant, including the Supervisor, the Financial Markets Authority, the Inland Revenue, my employer, an adviser or other intermediary or to any other party as required. I also understand that these parties may share and disclose information to each other and any other parties for the purpose of administering my membership, and to operate, the AMP KiwiSaver Scheme. The information may also be used by AMP or third parties to offer me other products or services made available by the AMP group, and for market research purposes. I can access and if required correct my personal information by contacting AMP.
- 7. I consent to receiving electronic messages and information regarding the AMP KiwiSaver Scheme or any other products, services or promotions offered by AMP (or related companies of AMP) and I agree, pursuant to the Unsolicited Electronic Messages Act 2007, that the person sending any such message need not include a functional unsubscribe facility in the message.
- 8. If I am applying to transfer my benefit from another KiwiSaver scheme to the AMP KiwiSaver Scheme I authorise the manager or the supervisor of the transferring scheme to provide to AMP or the Supervisor any of my personal information as necessary to complete the transfer of my benefits to the Scheme.
- 9. I authorise AMP to disclose member information to the Financial Markets Authority as may be required from time to time under the Financial Markets Conduct Act 2013.

(f) *Signature of applicant (complete the relevant section)	
Sign here if you're over the age of 18     Signature of applicant	Date
2. Sign here if you're aged 16 or 17  Signature of applicant	Date
Do you have an Adviser? (i.e. an individual who is authorised to provide financial advice to you in relation to AMP  Yes No	products)

Adviser use only					
Adviser name	AMP Adviser code				
Adviser's business name					
I certify that I have completed the most recent training provided by AM the Financial Markets Conduct Act 2013 and all other applicable laws.	MP for this product, and have complied with the requirements of				
Signature of Adviser	Date:				
(g) Signature of guardian(s) of applicant under 18 - the follo	owing declaration must be completed and signed				
Applicant is aged under 16 - all of the legal guardian(s) must sign parents must sign. If a person has a Oranga Tamariki guardian, the Applicant is aged 16 or 17 - only one guardian or Oranga Tamariki goundian that I am (or that each of us is) a legal guardian of the applications in section (e) on behalf of the applicant. I acknowledge that Scheme investment, until they turn 18, at which time such right shall tr	guardian must sign.¹ ant named in section (a) and have read and accepted the 'Terms and t I shall be entitled to instruct AMP in relation to their AMP KiwiSaver				
investment and my right shall cease.					
Name of parent/guardian/Oranga Tamariki guardian:  Signature of parent/guardian/Oranga Tamariki guardian:					
Date:  Name of parent/guardian/Oranga Tamariki guardian:	Signature of parent/guardian/Oranga Tamariki guardian:				
Date:  All parents, guardians or Oranga Tamariki guardian who sign this under 18 form.	s section must also complete the Identity verification for applicants				
*Checklist:					
Please check you have completed the form correctly					
Have you completed all sections with an *?	If you're <u>not</u> enrolling in an employer plan (see details in section (d)):				
If you have received financial advice on this investment, has your Adviser completed the Adviser section above?	Have you completed the Identity verification form on the next page?				
Have you signed and dated the application?	Has the declaration (agent or trusted referee) been completed?				
If you are under the age of 16, have all legal guardians or one Oranga Tamariki guardian signed and has each completed the 'Identity verification for applicants under 18'form and attached the required documents?  If you are aged 16 or 17, has one legal guardian or Oranga	Have you attached certified copies of identity documents <b>and</b> proof of address?				
Tamariki guardian signed and completed the 'Identity verification for applicants under 18' form and attached the required					

documents?



#### (a) Provide your identification to verify your identity and address Full name **Proof of identity Proof of address** Please provide one of the documents below as proof of your Please complete one of the options listed below and attach copies of the requested document(s). residential address. The document must be addressed to you, and dated within the last six months. Please tick which document you are providing. Letter or invoice from utility company (eg electricity, gas, phone) Option 1 ONE document from this section: Bank statement NZ firearms license Insurance policy or investment portfolio document (identity page) Current rental tenancy agreement Overseas passport NZ certificate of identity (identity page) Letter from government agency (eg Inland Revenue, rates bill, vehicle registration) OR Option 2 NZ driver licence plus ONE of the following: **IMPORTANT:** 1. If you are providing previously certified identity documents, please ensure the documents have been certified not more than Super Gold card three months prior. NZ citizenship certificate/Citizenship certificate issued by 2. Please attach only certified copies of the original documents to foreign government this form. NZ full birth certificate/Birth certificate issued by 3. If providing a certified copy of a drivers licence, please ensure foreign government both sides are certified. Bank statement or IRD statement issued in your name in the last six months OR Option 3 18+ identity or Kiwi Access card **plus** ONE of the following: NZ full birth certificate/Birth certificate issued by foreign government NZ citizenship certificate/Citizenship certificate issued by foreign government

#### (b) Certify your documents

#### Certifying within New Zealand

## DECLARATION BY TRUSTED REFEREE, AMP EMPLOYEE OR ADVISER (CERTIFYING IN NEW ZEALAND) confirm that 1. I have sighted today the original of each document identified with a tick in section (a) verifying the identity and address of the person named in section (a) of this form, and attached to this statement are true copies of those documents initialled and dated by me. The documents that have been provided represent the identity of the person named in section (a) of this form. 3. I am a (tick one of the following) New Zealand Lawyer Justice of the Peace Police Constable **Chartered Accountant** Registered Medical Doctor Registered Teacher Fellow of the New Zealand Institute of Legal Executives Registrar or Deputy Registrar of the High Court or a District Court AMP employee or Adviser (and AMP has authorised me to be its agent to conduct AML customer due diligence on its behalf) 4. I am not related to and do not live at the same address as the person named in section (a) of this form. Signature of trusted referee, AMP employee or adviser Dated

### Certifying outside of New Zealand

When certifying documents outside of New Zealand, your trusted referee must be a person who is authorised to take **statutory declarations** under the laws of the country, state or territory where the documents are being certified.

For more guidance please contact your Adviser or AMP.

2. T					ment					is statement a e <b>d</b> by me.
3. I	5. cc. p	erson		t have	e bee	en p	rovic	led re	prese	ent the identif
	am a									
	n this ca the Laws		l am a	autho	rised	to ta	ike st	atuto	ry decl	larations unde
þ	am not person i	name	d in se	ection	n (a) c				me ac	ddress as the



# Identity verification for applicants under 18

NZ citizenship certificate/Citizenship certificate issued by foreign government

### Please complete this page only if the applicant is under 18

If you're under 16, you can't enrol yourself. Your guardians (acting jointly), of this form.  Tick here if you are an Oranga Tamariki guardian.  If you're aged 16 or 17, you will need to co-sign the Application Form with ensures that your guardian or guardians can't enrol you without your contains any guardians, you can sign up yourself.	h one legal or Oranga Tamariki guardian in order to sign up. This
(a) Please provide one of the following documents for the a	pplicant:
FULL NAME C	DF APPLICANT
Birth certificate OR Passport OR	NZ Drivers License
(b) Please have each of the legal guardian or guardians com	plete the following sections:
Guardian 1	Guardian 2
Full name	Full name
Date of birth	Date of birth
Home address	Home address
Relationship to applicant	Relationship to applicant
(c) Documents needed to verify guardians' identity and address (Please	e note the first box is for guardian 1 $\frac{1}{61}$ and the second for guardian 2 $\frac{1}{62}$ )
Proof of identity	Proof of address
Please complete Option 1 in the table below and attach copies of the requested document (please tick which document you are providing). If you cannot provide a document from Option 1, then complete Option 2 or 3.	As well as providing your identity documents you must also supply proof of your address. Tick one document option from this section. The document you supply needs to be addressed to you, and show the residential address detailed in section (b) and dated within the last
Option 1 ONE document from this section:	six months.  The document provided can be the same for both guardians if more
G1 G2 NZ passport G1 G2 NZ firearms licence	than one is required to complete this application.
(identity page)	Letter or invoice from utility company (eg electricity, gas, phone)  Bank statement
Overseas passport (identity page)  NZ certificate of identity	Insurance policy or investment portfolio document
OR	Current rental tenancy agreement
Option 2 61 62 NZ driver licence plus ONE of the following:	Letter from government agency (eg Inland Revenue, rates bill, vehicle registration)
G1 G2 Super Gold card	IMPORTANT:
NZ citizenship certificate/Citizenship certificate issued by foreign government	I. If you are providing previously certified identity documents,
NZ full birth certificate/Birth certificate issued by foreign government	please ensure the documents have been certified not more than three months prior.
Bank statement or IRD statement issued in your name	<ol><li>Please attach only certified copies of the original documents to this form.</li></ol>
in the last six months	3. If providing a certified copy of a drivers licence, please ensure both sides are certified.
OR	both sides are certified.
Option 3 61 62 18+ identity or Kiwi Access card plus ONE of the following:	Please see section (d) Certify your documents on the next page.
NZ full birth certificate/Birth certificate issued by foreign government	

#### Certifying within New Zealand

	confirm that
I have sighted today the original of each (	
a tick in section (c) verifying the identity a named above, and attached to this state	nd address of the person ment are true copies of
those documents <b>initialled and dated</b> be. The documents that have been provided of the person named above.	-
I am a (tick one of the following)	
New Zealand Lawyer	Justice of the Peace
Chartered Accountant	Police Constable
Registered Medical Doctor	Registered Teacher
Fellow of the New Zealand Institu	te of Legal Executives
Registrar or Deputy Registrar of the District Court	he High Court or a
AMP employee or Adviser (and AM its agent to conduct AML customer	
I am not related to and do not live at t	o .
person named above.	lavon or advisor
nature of trusted referee, AMP emp	loyee or adviser
ted	
	FULL NAME
tifying within New Zealand	FULL NAME
tifying within New Zealand CLARATION BY TRUSTED REFEREE, A VISER (CERTIFYING IN NEW ZEALAND	MP EMPLOYEE OR
CLARATION BY TRUSTED REFEREE, A	MP EMPLOYEE OR
CLARATION BY TRUSTED REFEREE, A	MP EMPLOYEE OR  confirm that document identified with nd address of the person ment are true copies of by me.
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provided the person named above.	MP EMPLOYEE OR  confirm that document identified with nd address of the person ment are true copies of by me.
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND In have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated by the documents that have been provided of the person named above.  I am a (tick one of the following)	confirm that confirm that document identified with nd address of the person ment are true copies of by me. led represent the identity
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND In have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provided of the person named above.  I am a (tick one of the following)  New Zealand Lawyer	MP EMPLOYEE OR  confirm that document identified with nd address of the person ment are true copies of by me. led represent the identity  Justice of the Peace
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND  I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provided of the person named above.  I am a (tick one of the following)  New Zealand Lawyer  Chartered Accountant	confirm that confirm that document identified with nd address of the person ment are true copies of by me. led represent the identity  Justice of the Peace  Police Constable
CLARATION BY TRUSTED REFEREE, AND INSER (CERTIFYING IN NEW ZEALAND	confirm that document identified with nd address of the person ment are true copies of by me.  Justice of the Peace Police Constable Registered Teacher
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND  I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provided of the person named above.  I am a (tick one of the following)  New Zealand Lawyer  Chartered Accountant  Registered Medical Doctor  Fellow of the New Zealand Institution.	MP EMPLOYEE OR  confirm that document identified with nd address of the person ment are true copies of by me. led represent the identity  Justice of the Peace Police Constable  Registered Teacher te of Legal Executives
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND  I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provide of the person named above.  I am a (tick one of the following)  New Zealand Lawyer  Chartered Accountant  Registered Medical Doctor  Fellow of the New Zealand Institut  Registrar or Deputy Registrar of the District Court	confirm that document identified with nd address of the person ment are true copies of by me. led represent the identity  Justice of the Peace  Police Constable  Registered Teacher  te of Legal Executives he High Court or a
CLARATION BY TRUSTED REFEREE, AIVISER (CERTIFYING IN NEW ZEALAND  I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated by the documents that have been provided of the person named above.  I am a (tick one of the following)  New Zealand Lawyer  Chartered Accountant  Registered Medical Doctor  Fellow of the New Zealand Institution  Registrar or Deputy Registrar of the District Court  AMP employee or Adviser (and AM its agent to conduct AML customer	confirm that document identified with nd address of the person ment are true copies of by me.  Justice of the Peace Police Constable Registered Teacher te of Legal Executives he High Court or a  P has authorised me to be r due diligence on its behal
CLARATION BY TRUSTED REFEREE, AI VISER (CERTIFYING IN NEW ZEALAND  I have sighted today the original of each a tick in section (c) verifying the identity a named above, and attached to this state those documents initialled and dated in the documents that have been provide of the person named above.  I am a (tick one of the following)  New Zealand Lawyer  Chartered Accountant  Registered Medical Doctor  Fellow of the New Zealand Institution  Registrar or Deputy Registrar of the District Court  AMP employee or Adviser (and AM)	confirm that document identified with nd address of the person ment are true copies of by me.  Justice of the Peace Police Constable Registered Teacher te of Legal Executives he High Court or a  P has authorised me to be r due diligence on its behal

#### Certifying outside of New Zealand

When certifying documents outside of New Zealand, your trusted referee must be a person who is authorised to take **statutory** declarations under the laws of the country, state or territory where the documents are being certified.

For more guidance please contact your Adviser or AMP.

<ol> <li>I have sighted today the original of each document identified with a tick in section (c) verifying the identity and address of the person named above, and attached to this statement are true copies of those documents initialled and dated by me.</li> <li>The documents that have been provided represent the identity of the person named above.</li> <li>I am a</li> <li>In this capacity, I am authorised to take statutory declarations under the Laws of</li> <li>I am not related to and do not live at the same address as the person named above.</li> </ol> Signature of trusted referee	١,			confirm that
of the person named above.  3. I am a  4. In this capacity, I am authorised to take statutory declarations under the Laws of  5. I am not related to and do not live at the same address as the person named above.	1.	a tick in s named a	ection (c) verifying the identi bove, and attached to this st	ity and address of the person tatement are true copies of
<ul> <li>4. In this capacity, I am authorised to take statutory declarations under the Laws of</li> <li>5. I am not related to and do not live at the same address as the person named above.</li> </ul>	2.			ovided represent the identity
the Laws of  5. I am not related to and do not live at the same address as the person named above.	3.	l am a		
person named above.	4.			re statutory declarations under
		person	amed above.	at the same address as the
Dated				

# Certifying outside of New Zealand

When certifying documents outside of New Zealand, your trusted referee must be a person who is authorised to take **statutory declarations** under the laws of the country, state or territory where

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١,			confirm that
1.	a tick in s named a	thted today the original of each document section (c) verifying the identity and addres bove, and attached to this statement are t cuments initialled and dated by me.	s of the person
2.		uments that have been provided repres erson named above.	ent the identity
3.	l am a		
4.	In this ca the Laws	pacity, I am authorised to take statutory de of	clarations under
5.		related to and do not live at the same a named above.	address as the
Sig	gnature o	f trusted referee	



Please email the completed form to **kiwisaver@amp.co.nz** or post to:

AMP KiwiSaver Scheme Freepost 170, PO Box 55 Shortland Street, Auckland 1140

Use this form to arrange for your REGULAR voluntary contributions (additional to those deducted from any salary or wages) to be automatically paid direct to your AMP KiwiSaver Scheme account. These regular contributions will then be invested into your chosen fund(s). Once you're a member, you can also set up or amend a direct debit yourself online via the MyAMP portal or app.

*Member number  K or
*Payment instructions
I want to (please tick) Set up a new direct debit Change my existing direct debit  Please select one Weekly Fortnightly Monthly Four-weekly Annual  \$ \$ \$ \$  Start date
Bank instructions
Name (of bank account)  Authority to accept Direct Debit (not to operate as an assignment or agreement).
Bank account from which payments to be made:  Authorisation code: 1 2 1 3 6 4 1
Bank Branch Account Suffix  Note: some savings accounts do not allow direct debit payments so it is preferable to provide a cheque account.
To: The bank manager
Bank Branch
Town/city
Authorisation
I/We authorise you until further notice to debit my/our account with all amounts which AMP Wealth Management New Zealand Limited (herein referred to as the Initiator) the registered Initiator of the above Authorisation Code, may initiate by Direct Debit.  I/We acknowledge and accept that the bank accepts this authority only upon the conditions listed on the reverse side of this form.
Information to appear on my/our bank statement
Payer particulars Payer code
Payer reference
Your signature(s) (bank account holder(s) to complete)
Date
Date

For bank use only			
Approved 1365 Original – retain at branch	Date received:  Checked by:	Recorded by:	Bank stamp

#### Conditions

#### 1. The Initiator (AMP)

- a. Undertakes to give notice to the Acceptor of the commencement date, frequency and amount at least 10 calendar days before the first direct debit is drawn (but not more than 2 calendar months). This notice will be provided either:
  - I. in writing, or
  - II. by electronic mail where the Customer has provided prior written consent to the Initiator
  - III.Where the direct debit system is used for the collection of payments which are regular as to frequency but variable as to amounts, the Initiator undertakes to provide the Customer with a schedule detailing each payment amount and each payment date. In the event of any subsequent change to the frequency or amount of the direct debits, the Initiator has agreed to give advance notice at least 30 days before the change comes into effect. This notice must be provided either:
    - I. in writing, or
    - II. by electronic mail where the Customer has provided prior written consent to the Initiator
- b. May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further direct debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me/us.
- c. May, upon receiving an "authority transfer form" (dated after the day of this authority) signed by me/us and addressed to a bank to which I/ we have transferred my/our bank account, initiate Direct Debits in reliance on that transfer form and this Authority for the account identified in the authority transfer form.

#### 2. The Customer may:

- a. At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.
- b. Stop payment of any direct debit to be initiated under this Authority by the Initiator by giving written notice to the Bank prior to the direct debit being paid by the Bank.
- c. Where a variation to the amount agreed between the Initiator and the Customer from time to time to be direct debited has been made without notice being given in terms of clause 1(a) above, request the Bank to reverse or alter any such direct debit initiated by the Initiator by debiting the amount of the reversal or alteration of a direct debit back to the Initiator through the Initiator's bank, PROVIDED such request is made not more than 120 days from the date when the direct debit was debited to my/our account.

#### 3. The Customer acknowledges that:

- a. This Authority will remain in full force and effect in respect of all direct debits made from my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank.
- b. In any event this Authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.
- c. Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the Bank except in so far as the direct debit has not been paid in accordance with this Authority. Any other disputes lie between me/us and the Initiator.
- d. Where the Bank has used reasonable care and skill in acting in accordance with this Authority, the Bank accepts no responsibility or liability in respect of:
  - the accuracy of information about direct debits on Bank statements
  - any variations between notices given by the Initiator and the amounts of direct debits
- e. The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator
- f. Notice given by the Initiator in terms of clause 1(a) to the debtor responsible for the payment shall be effective.

  Any communication necessary because the debtor responsible for payment is a person other than me/us is a matter between me/us and the debtor concerned.

#### 4. The Bank may:

- a. In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.
- b. At any time terminate this authority as to future payments by notice in writing to me/us.
- c. Charge its current fees for this service in force from time-to-time.
- d. Upon receipt of an "authority to transfer form" signed by me/us from a bank to which my/our account has been transferred, transfer to that bank this Authority to accept Direct Debits.